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IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

In re Application of: Arthur S. Haseltine

Serial No: 09/731,680

Examiner: Robinson-Boyce, A.K.

Filed: December 6, 2000

Group Art Unit: 3623

For: METHOD AND SYSTEM PROVIDING OUT-SOURCED,  
MERCHANDISE RETURN SERVICES

CERTIFICATE OF TRANSMISSION  
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Jonathan Bay  
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DATE 5-2-2005

Supplemental Reply

\*\*\* via the Centralized Facsimile Facility for \*\*\*  
Official Patent Application Related Correspondence  
\*\*\* (703) 872-9306 \*\*\*

Commissioner for Patents  
P.O. Box 1450  
Alexandria, VA 22313-1450

Sir:

This Supplemental Reply is filed to supplement applicant's Amendment mailed March 22, 2005, and following an Examiner Interview on April 20, 2005. Please amend the subject patent application as follows: